

Our family's digital safety plan

A conversation template. Keep any personal notes privately; never write passwords on this sheet.

kindred click · Checked October 5, 2026

☐ **We will call back**

An urgent request gets a check through a number we already know—not a new number in the message.

☐ **We will have a second contact**

If the first person cannot be reached, we will check with another trusted person before sending money.

☐ **We will keep secrets out of messages**

No passwords, verification codes or banking details in unexpected conversations.

☐ **We will make it safe to ask**

“Thank you for telling me. Let’s work out the next step together.” No blame, even after a click or payment.

☐ **We will respect control and choice**

Ask before changing settings. The person using the device decides which help feels comfortable.

☐ **We will know the next step**

Contact the financial institution promptly after a payment; use official reporting and recovery guidance.

Our plan, on paper

Complete on paper only. Write names and where to find their numbers—never passwords, PINs, codes or account numbers.

First person we will call back on a number we already have:

Second trusted person if we cannot reach them:

Where our trusted numbers are saved:

Date we last reviewed this plan:

Suggested family habits, not a guarantee. Caller ID and a familiar voice are not proof. If anyone is in immediate danger, call 911.

Immediate danger: call 911.

Money sent or card details shared: call your financial institution using the number on your card or statement.

Report fraud (Canadian Anti-Fraud Centre): 1-888-495-8501, Monday–Friday, 10 am–4:45 pm Eastern · reportcyberandfraud.canada.ca · Contact local police if you were a victim.

Contacts checked October 5, 2026. Confirm current details at antifraudcentre-centreantifraude.ca.

Free resource from Kindred Click: kindred-click.pages.dev/print/family-safety-plan/ · Help steps: kindred-click.pages.dev/help/

Sources & review

Source check: October 5, 2026. These links go to the original publishers; listing a source is not an endorsement. Safety and reporting guidance follows these official Canadian pages. Confirm current details there before acting.

1. **CAFC** — Emergency — <https://antifraudcentre-centreantifraude.ca/scams-fraudes/emergency-urgence-eng.htm>
2. **RCMP** — Seniors Guidebook to Safety and Security | Royal Canadian Mounted Police — <https://rcmp.ca/en/relationship-violence/seniors-guidebook-safety-and-security>
3. **Get Cyber Safe** — Passphrases, passwords and PINs - Get Cyber Safe — <https://www.getcybersafe.gc.ca/en/secure-your-accounts/passphrases-passwords-and-pins>
4. **CAFC** — What to do if you're a victim of fraud — <https://antifraudcentre-centreantifraude.ca/scams-fraudes/victim-victime-eng.htm>